

**GOVERNMENT OF INDIA
DEPARTMENT OF SPACE
INDIAN INSTITUTE OF REMOTE SENSING
IIRS
DEHRADUN
PURCHASE & STORES
INVITATION TO TENDER**

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Date : 11/06/2013

M/s

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Our Ref No : GIPP 2013-000017-01

Tender Due: 15:00 Hrs ISTon 25/06/2013

Dear Sirs,

Please submit your sealed quotation , in the Tender Form enclosed here along with the descriptive catalogues / pamphlets / literature ,superscribed with Our Ref.No. and Due Date for the supply of the following items as per the terms & conditions mentioned in Annexure(Form No:)

S.No.	Description of Items with Specifications	Unit	Quantity
1	AMC for 15KVA UPS System installed at IIRS Campus, Dehradun as per enclosed terms & conditions (period for 02 years), Make: Power - One, (Note Terms & Condition as per Annexure enclosed)	Job	1


DELIVERY AT: IIRS

MODE OF DESPATCH ON SITE

DUTY EXEMPTIONS

SPECIAL INSTRUCTIONS NIL

SPECIFIC TERMS


P.GOPALAKRISHNAN
PURS. & STORES OFFICER
For and on behalf of the President of India
The Purchaser

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Terms and Conditions for Comprehensive AMC for 15 KVA UPS systems.

1. The comprehensive Maintenance contract shall be in respect of UPS systems with complete configuration and associated battery bank. Battery replacement is not covered under the scope of agency.
2. Regular preventive Maintenance of the system not less 4 times in a year shall be carried out by the agency and reports shall be submitted as advised by Head, CMD. Battery testing and report submission is also inclusive in quarterly preventive maintenance.
3. Tools and test equipment required for diagnosing and repair under this comprehensive Maintenance should be brought by the agency at his cost.
4. A consolidated report on problems reported on the system and corrective measures taken shall be submitted by agency to HCMD. Qualified and trained engineers should attend to the servicing and failure of UPS systems.
5. Annual comprehensive service Maintenance contract include servicing, repairing, preventive Maintenance and also include of repairs and or replacement all faulty components, except replacement of Batteries.
6. Payment will be made with in 30 days from the date of receipt of the bill on quarterly basis after satisfactory completion of each quarter and against satisfactory certification by HCMD on the bills. No advance payment will be made in any circumstance.
7. The rates quoted and accepted by department shall be valid for a period minimum of two years.
8. IIRS reserves the right to terminate the contract at any time for any part of the contract and/or period without assigning any reason, if the services are not found to be satisfactory or if it is felt that such services are not required.
9. All complaints, breakdown of these systems shall be attended by the agency within 48 hrs and rectified with in 72 hrs from the time of complaint lodged to you. Suitable penalty at the description of department will be levied for delay in rectification beyond above stipulated period.

Maintenance of Systems:-

1. Physical cleaning and firm contact of Batteries shall be ensured.
2. Recording of all the parameters like out put voltage, load current,% Harmonic distortions, P.F, Frequency, KVA, kw etc, on quarterly basis and reports to be submitted to HCMD.

3. Cleaning of all the systems using vacuum cleaners etc., and keeping the UPS systems dust free.
4. As directed by HCMD, the agency shall always keep the stock of the required spares and consumable at site in order to avoid any delay in attending complaints.
5. All necessary tools, tackles, meters, oscilloscope etc., required for Maintenance of UPS systems should be brought by the agency as required and directed by HCMD.
6. Agency shall also regularly monitor the input power supply, earthing etc., related to UPS systems to ensure healthy functioning and best quality of UPS output Power always. Corrective measures on earthing will take care by IIRS.
7. Checking the voltage between neutral to earth and load balancing of the systems shall be done regularly and reported to HCMD.
8. Checklists, for each system shall be provided by the agency and checking shall be carried accordingly at the given intervals.